



IMPORTANT INFORMATION ABOUT YOUR **OCTOBER BILL**

We're making one-time adjustment to our meter read and billing cycle to shorten the time between when you use utilities and when you are billed for that usage. This change will result in higher bills in October, reflecting about two months of service instead of the typical 30 days. The 30-day billing schedule will resume in November.

A one-time adjustment on your October bills will allow us to catch up and sync your usage with when you are billed. You'll be able to see more current usage reflected in your monthly bill.

WAYS WE CAN HELP: Payment options available

We know changes in your bill can be challenging, and we're here to help with payment arrangements, questions or concerns. We can work with you to set up short-term payment plans or deferred payment arrangements. Contact our Customer Service team at 1-800-227-7957.



MORE INFORMATION

Scan the QR code or visit swlp.com/BillCycleChange for more details about this one-time billing adjustment.