PIPELINE SAFETY A SHARED RESPONSIBILITY



A gas leak can cause:

- **Hissing noises**
- Unusual odor indoors or near the pipeline
- Bubbling in wet or flooded areas
- Dirt being blown into the air
- Dead or discolored vegetation near an underground pipeline
- Abnormally dry or hardened soil
- Fire or explosion involving pipeline facilities

To report a gas leak:

- CALL 715-394-2200, SWL&P's 24-hour emergency hotline.
- Suspected gas leaks are potentially dangerous and **MUST** be reported and investigated immediately.

We need your help to continue to operate a safe and reliable distribution system.

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AN ALLETE COMPANY

Great service. Even better.

If you suspect a leak:

- EVACUATE the building or area immediately.
- DO NOT use telephones (including cell phones), doorbells, light switches, pagers, garage door openers, appliances, engines, or any other electrical equipment.
- DO NOT START UP or shut down any vehicles, machinery or equipment near the area.
- MOVE upwind to escape any potentially dangerous accumulation of gas.

- DO NOT RE-ENTER the area until told it is safe.
- CALL the gas supplier from a safe location – NOT from the building where you smell gas.
- **DO NOT** light a match or use any other ignition sources.
- DO NOT attempt to control the leak.
- If the gas is burning, let it.
- WARN others to stay out of the area until help arrives.

REMEMBER ... CALL 811 BEFORE YOU DIG

Superior Water Light & Power cares about the safety of you and your family. With the arrival of spring, SWL&P wants to remind customers who are planning to dig in the yard, begin a construction project or engage in any other earth-moving activity, to call Wisconsin's Diggers Hotline at **811**.

By calling **811**, residents can have underground utility lines in the work area located and identified at no cost to you. It's a simple call that can help avoid unintended consequences such as injury to you or your family, damage to your property, utility service outages and costly repairs associated with damaged lines.